

## NETTMS DIGITAL QUALITY POLICY

# Zero-Compromise Digital Delivery

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NETTMS Urban Habitat Pvt. Ltd. is committed to delivering digital construction management and BIM services that meet the highest standards of quality, accuracy, and compliance. This Quality Policy governs every deliverable produced by NETTMS and applies to all team members, subcontractors, and resource deployments.

## 1. Quality Commitment

NETTMS is committed to providing digital construction services that consistently meet or exceed client requirements and applicable international standards. Quality is embedded into every stage of our delivery process through a structured, multi-level governance framework. We operate on a simple principle — zero compromise.

## 2. The 5-Level QA/QC Governance Framework

Every deliverable passes through all five levels below. No drawing, model, or report is released without completing every gate.

Level	Gate Name	Performed By	Key Checks
Level 0	Producer Self-Check	BIM Modeler / Engineer	Scope, naming conventions, LOD, basic clash, sheet integrity
Level 1	Discipline Lead QA	Discipline BIM Lead	BEP alignment, data consistency, model health, view & template check
Level 2	Coordination Validation	Coordination Manager	Clash detection (Navisworks/ACC), RFI resolution, feasibility check
Level 3	Digital Compliance Audit	QA/QC Head	Client deliverable compliance, LOD/LOI validation, IFC integrity
Level 4	Release Authorization	Authorized Release Authority	QA checklist signed, ACC/CDE version control, Release ID issued

## 3. Non-Negotiable Quality Principles

- ✓ No direct file release to client without QA clearance
- ✓ No model without multi-discipline coordination screening
- ✓ No drawing without model validation and sheet integrity check
- ✓ No revision without documented change log and approval trail
- ✓ No compromise on agreed LOD, scope, and deliverable format
- ✓ No uncontrolled file sharing outside the CDE environment
- ✓ No single individual produces, reviews, and releases the same deliverable

## 4. Standards Alignment

Standard	Application within NETTMS
ISO 19650	Information Management Using BIM — naming, version control, CDE workflow, audit trails
ISO 9001	Quality Management System — process documentation, verification, corrective action
Client BEP	Full alignment to client's BIM Execution Plan and project deliverable scope

## 5. Digital Release Certificate & Traceability

Every NETTMS deliverable carries a unique Release ID: **NTT-[Project]-[Discipline]-[Type]-[Year]-[Seq]**. This ID enables QR-code-based authenticity verification. All released deliverables maintain version history, approval trace, and change documentation within the controlled CDE environment.

## 6. Continuous Improvement

NETTMS runs a post-delivery improvement loop after every project — internal review meetings, error pattern analysis, workflow optimization updates, template refinement, and lessons-learned documentation. Quality is a living standard, not a static checklist.

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*"Zero-compromise quality is not a policy. It is the only way we work."*

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